



West Palm Beach Housing Authority

3700 Georgia Ave • West Palm Beach, FL 33405 • (561) 655-3582 • Fax (561) 655-4381

March 16, 2020

Dear Participant

Thank you for your participation in the West Palm Beach Housing Authority's (WPBHA) housing programs. This notice is to inform you of the efforts that the WPBHA is taking to protect you, your families and the employees of the agency during the current situation imposed by the **CORONAVIRUS (COVID 19):**

- **Effective immediately the West Palm Housing Authority will not be conducting in- person business with our clients or the general public until further notice.**
- *All in person interviews will be suspended (rescheduled for a later date.) Be assured that no penalties will be imposed for cancelled appointments until all restrictions are lifted.*
- *Families who have changes are encouraged to report the changes by email. Families who require immediate assistance may contact their Housing Specialist or Tenancy Manager via phone or email . You may also use info@wpbha.org to contact our staff. **Please put the name of the person you wish to contact in the subject line.** All phone calls and emails will be returned within 24hrs if possible).*
- *Applicants who have been approved to participate in the Housing Choice Voucher (Section 8) Programs will receive vouchers; however vouchers will be issued at a later date.*

Please know your housing needs and safety is very important to us and we ask that you are patient during these times of uncertainty and know that we will work with each of you to ensure that you maintain your affordable housing assistance.

Sincerely,

Laurel Robinson, Executive Director

Please visit our web page @ www.wpbha.org for further updates.